



STAUTORY REQUIREMENTS

- Jackson County service location and participant residence
- Audited service units match reported billing
- Provider licensure and supervision match service requirements

QUALITY PILLARS - Definitions

Clinically Sound Practice:

- Assessment, treatment planning and service documentation are congruent.
- Documentation flow/format is structured, timely and consistent across providers.
- Diagnosis, if applicable, is supported by assessment.
- Evidence-based practice/modality is applicable and appropriate to population.
- Evidence of person centered; trauma informed approach.

Clinical / Functional Outcomes:

- Valid and reliable methods/assessment tools used to measure clinical and /or functional change in response to treatment/service.
- Methods/tools are congruent with service/population.
- Formal procedure for the administration of assessment tools and data collection; use of data to inform program and services.

Sound Quality Assurance and Improvement Practice:

- Planned and systematic process used to measure fidelity to practice philosophy and service delivery.
- Means to communicate evidence/assurance of quality indicators
 - Internally
 - Board, administration, staff ...
 - Externally
 - Clients, regulators, funders ...
- Use of data to inform process, program, services in areas such as, but not limited to:
 - service access and delivery,
 - client outcomes
 - utilization management,
 - client perception/satisfaction,
 - staff perception/value, and retention.



QUALITY PILLAR – MEASURES OF COMPLIANCE

Consistently Evident: Majority of indicators are met in at least 2 consecutive reviews

Emerging: Evidence of progress observed, practice is not evident in some or key indicators in at least 2 consecutive reviews, suggested improvement is documented.

Improvement Needed: Practice is not observed for the majority of indicators in at least 2 consecutive reviews, follow up to address issues are documented in report

Value Based Project Activity - Definitions

Current Reporting – The agency is current on reporting VBP tasks and values.

Key Performance Indicator Values Match Report – Can provide back-up evidence for sample review of reported values.

Evidence of Quality Improvement Activity– Activity that identifies, implements, and measures changes made to improve a process or outcome.

OVERALL SITE REVIEW FINDING – Summary of compliance for Statutory Requirements and all Quality Pillars combined.

In Compliance

- Consistently Evident or Emerging in all Statutory Requirements
- Consistently Evident or Emerging in all Quality Pillars

Follow-up Needed

- Improvement Needed in one or more Quality Pillars and/or Statutory Requirements.

For questions, contact your CMHF Program Liaison:

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