



COMMUNITY MENTAL HEALTH FUND

Supporting equitable and quality mental health care in Jackson County.

Board of Trustees Meeting Minutes: January 27, 2022

Agenda Item	Person Responsible	Discussion	Motion/Second; Action Taken
Call to Order	J.Moore	Meeting called to order at 5:19PM by Board Chair, J.Moore. Trustees present: Jacquelyn Moore, Marsha Campbell, Rochelle Harris, Alice Kitchen, Dacia Moore, Sandra Jiles, Kirby Randolph, Joy Payne, Gary Thompson, Karla Williams. Trustees absent: Desarae Harrah, Mercedes Mora. Staff and guests present: List attached.	information
Consideration of Minutes	J.Moore	November 18, 2021 minutes in packet.	G.Thompson/S.Jiles. MOTION CARRIED
Staff/Goals Report	B.Eddy	B.Eddy reported. Staff report uses the strategic goals format. Includes: Operations (baseline goals), Clinical (baseline goals), and Racial Equity/Social Determinants (priority goals). Board packet contained breakdown of goals report by specific tasks. Major Updates: CMHF website has been redesigned to work better with smartphones because the majority of users now access by their cell phone. T.Cummings shared images of the site. Website changes/updates will continue to evolve.	information
Education/Planning			
Presentation: James Glenn - University Health	G.Thompson	G.Thompson introduced University Health presentee: James Glenn, Associate Administrator at University Health and Behavioral Health Project Director. J.Glenn presented a 2021 innovation project entitled 'Secondary Trauma and relieving pandemic stress among behavioral health middle management'. J.Glenn briefed that University Health (UH) used CMHF funds for Balint Groups (groups structured to help staff understand how clients' emotional content may impact their care of them: consisting of clinicians, community-based recovery coaches, and team leaders) as well as Team Leader cross-pollination groups (individual resilience coaching, COO roundtables, and <i>Advancing Your Wellbeing</i> curriculum). Middle managers experienced the most stress from trying to manage both up and down. UH invested in Team Leaders (middle management) due to pandemic-induced stress (most resources were being targeted to direct line workers), and also that Team Leaders were expressing burnout quickly. UH made eight discoveries: Little things make a huge impact (\$5 gift cards to employees), over communicating in multiple formats helps keep remote workers connected, staff crave the opportunity to provide input even if it cannot be implemented, schedules need to be flexible (especially for moms), knowing the difference between "caring for" vs. "caring about" regarding employees, creating and protecting space for cross pollination of similar positions helped to empower creative/real-time solutions without elevating to behavioral health (BH) senior leadership, norms have changed and we are not "skilled up" as a workforce to properly address norms, and that not all staff struggles are meant to be resolved by employers. J.Glenn closed with that UH's increase in BH service demand is coming largely from non-SPMI people; particularly healthcare workers, first responders, teachers, and parents. UH also sees a dramatic increase in requests from businesses and preparing for even more increases in SUD (substance use disorder) and youth/transitioned age mental health. Lastly, UH must invest in both skilling current workforce up and recruiting a new workforce. Board discussion followed. K.Randolph asked J.Glenn about the businesses that have been contacting UH: do they offer employee assistance programs? What are they asking UH about? Is it in lieu of providing helathcare to their employees, or in addition to? J.Glenn answered that they've discussed how UH is equipping UH's managers to address someone that is underproducing in their business/depressed/or is going/has gone through grief and loss. The businesses are looking for new strategies for how to skill people up around these emotional conversations. R.DePriest commented that it's great that UH is starting to initiate innovation with the workers, because it may expand the minds of the employees on how they work with people. Link to the presentation in the Agenda Item column (left).	
Cultural Competence Advisory Council (CCAC) Update	G.Thompson	G.Thompson reported that the CCAC met on 26-Jan-2022 and that the CMHF is beginning to roll-out the program for the Star-Rating System. T.Cummings reported that instructional videos are being finalized to help guide the agencies through the SRS program and will be published on the website. The next CCAC meeting will be on 23-Feb on Zoom.	information
Value-Based Payment (VBP) Committee Update	G.Thompson	G.Thompson reported that the next Value-Based Payment committee meeting will be on 2-Feb at 12 Noon on Zoom. T.Cummings reported that staff and consultants have done much analysis and thought on making improvements to the site review process. Discussions include metrics dashboarding, which will be briefed to the VBP committee. Discussing the next round of agency incentive payments will also be addressed, and placing agencies within a specific tier level which will come with responsibilities and rewards. There are 10 agencies left in the CMHF network who will hopefully be initiated into the VBP work in the next year.	information
Finance/Internal			
Ratification: November 2021 Bills	D.Moore	D.Moore presented the November 2021 bills for ratification with a total amount of \$43,445.25.	K.Randolph/K.Williams. MOTION CARRIED
Ratification: December 2021 Bills	D.Moore	D.Moore presented the December 2021 bills for ratification with a total amount of \$44,741.37.	G.Thompson/S.Jiles. MOTION CARRIED
Ratification of Provider Contracts	D.Moore	D.Moore moved that three provider contracts, approved by electronic vote in December 2021, be ratified: KC Care Safety Net modification request (\$150,445), KC Care training grant (\$17,478) for de-escalation training, and Mattie Rhodes training grant (\$22,500) for staff certification training.	D.Moore/G.Thompson. MOTION CARRIED
November and December 2021 Financials	D.Moore	B.Eddy reported that the Board was emailed the November and December 2021 financials; financials for informational purposes, the Audit requires formal acceptance. The December financial report should be very close to the 2021 audited statements. 2021 ended with revenue about 4% higher than budgeted.	information
Appropriations			
Special Populations Proposals	M.Campbell	M.Campbell reported that Special Populations proposals are due 15-Feb before 12PM Noon.	information
Proposal Review Committee Meeting	M.Campbell	M.Campbell reported that Special Populations Proposal Review Committee will meet on 15-Mar at 11AM on Zoom.	information

Appropriations Committee Meeting	M.Campbell	M.Campbell reported that the Appropriations Committee will meet on 18-Mar at 11AM on Zoom.	information
Accountability/Compliance			
Quarterly Report Summary	R.Harris	R.Harris reported that the quarterly report summary for Safety Net and Children and Family grants, period ending 31-Dec-2021, will be emailed.	information
Consider for Ratification: Updating staff credentials for Care Coordination and Case Management for Accountability and Compliance	R.Harris	R.Harris moved that updating staff credentials for Care Coordination and Case Management for Accountability and Compliance, approved by electronic vote in December, be ratified. B.Eddy stated that the main change is to remove QMHP (qualified mental health professional) and licensure from required credentialing. Skill and experience must be commensurate with acuity and program intensity. The change fits with broader array of agencies and should be helpful in the current climate of personnel gaps.	R.Harris/M.Campbell. MOTION CARRIED
Nominating Committee	J.Moore	J.Moore reported that the 2022 Officer Nominations from the Nominating Committee are as follows: Chair - Jacqui Moore; Vice Chair - Sandra Jiles; Treasurer - Karla Williams; Secretary - Rochelle Harris. M.Campbell moved that these four individuals be elected for the 2022 year.	M.Campbell/K.Randolph. MOTION CARRIED
Announcements	Next Board Meeting: February 24, 2022 on Zoom. T.Cummings reported that the CMHF received a resignation from Board member Traci Pettis Johnson, effective immediately. T.PettisJohnson expressed her regards and regrets, and appreciated the opportunity to be apart of the Board.		
New Business	J.Moore	J.Moore moved that the Board close the meeting for an executive session, in pursuant to RSMo 610.021(1): paragraphs 3, 5, and 19B.	D.Moore/S.Jiles. MOTION CARRIED
Public Comments	None		
Adjourn	Meeting Adjourned at 6:36PM		

Jacquelyn C Moore
[Jacquelyn C Moore \(Feb 26, 2022 21:21 CST\)](#)

Jacquelyn C. Moore,
Chairperson

Date Approved:

Secretary or Treasurer

Minutes Prepared by:

Attendees:**Attended?****Board Members:**

Jacqui Moore	Y
Marsha Campbell	Y
Rochelle Harris	Y
Alice Kitchen	Y
Dacia Moore	Y
Mercedes Mora	N
Joy Payne	Y
Gary Thompson	Y
Sandra Jiles	Y
Desarae Harrah	N
Karla Williams	Y
Kirby Randolph	Y

Guests:

Justin Horton - Cornerstones of Care	Y
Kathy Harms - Crittenton	Y
Sharon Freese - University Health Behavioral Health	Y
Aaron Crossley - University Health Behavioral Health	Y
Karen Suddath - Swope Health	Y
Lynne Baumhoff - Hope House	Y
James Glenn - University Health	Y

Staff:

Bruce Eddy	Y
Theresa Cummings	Y
Susan Jones	Y
Rochelle DePriest	Y
Taryn Lichty	Y
Gino Serra	Y







Board Minutes 27Jan2022

Final Audit Report

2022-02-27

Created:	2022-02-25
By:	Taryn Lichty (administration@jacksoncountycare.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAGk5vcAsjJ851qkbaqJOzeOWgpu788Phx

"Board Minutes 27Jan2022" History

-  Document created by Taryn Lichty (administration@jacksoncountycare.org)
2022-02-25 - 6:20:57 PM GMT- IP address: 136.35.105.71
-  Document emailed to Jacquelyn C Moore (jacquimoore108@gmail.com) for signature
2022-02-25 - 6:21:56 PM GMT
-  Email viewed by Jacquelyn C Moore (jacquimoore108@gmail.com)
2022-02-26 - 3:43:39 PM GMT- IP address: 74.125.212.223
-  Email viewed by Jacquelyn C Moore (jacquimoore108@gmail.com)
2022-02-27 - 3:20:18 AM GMT- IP address: 136.35.111.22
-  Document e-signed by Jacquelyn C Moore (jacquimoore108@gmail.com)
Signature Date: 2022-02-27 - 3:21:13 AM GMT - Time Source: server- IP address: 136.35.111.22
-  Agreement completed.
2022-02-27 - 3:21:13 AM GMT